



U. S. Department of Justice
Federal Bureau of Prisons

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Federal Bureau of Prisons Awards Transformational Inmate Tablet Contract to Modernize Communication, Education and Rehabilitation Services

Washington, D.C.: The Justice Department’s Federal Bureau of Prisons (BOP or Bureau) today announced the award of a landmark inmate tablet services contract that will dramatically modernize the agency’s approach to communication, education, rehabilitation and daily operations across its facilities nationwide. The new initiative represents one of the most significant technology upgrades in the Bureau’s history and is designed to enhance safety, expand opportunities for personal growth, and streamline longstanding paper-based processes.

Under the contract, secure, corrections-grade tablets will be made available to all individuals in BOP custody, providing access to a wide range of tools and resources that support successful reentry and strengthen family connections. These devices will empower inmates with improved communication channels, including secure messaging and video services, helping them maintain healthy relationships with loved ones, an essential factor proven to reduce recidivism.

“Our first priority is the safety of our staff and the security of our institutions,” said BOP Director William K. Marshall III. “This contract modernizes outdated operations, reduces administrative burdens, and allows staff to focus on the critical work of maintaining safe facilities while expanding opportunities for rehabilitation and successful reentry.”

In addition to communication features, the tablets will deliver robust educational and rehabilitative programming.

Inmates will gain access to:

- Academic coursework and literacy support
- Career and technical training modules
- Evidence-based rehabilitative programs
- Faith-based materials and spiritual resources
- Health care information and self-care education
- Reentry preparation tools, including job readiness content

The platform will also help modernize many administrative and operational processes within BOP facilities. Tasks historically dependent on paper, such as commissary ordering, request forms, program registrations and other routine workflows, will transition to secure digital systems, reducing inefficiencies and administrative burden for staff while improving accuracy and transparency for inmates.

The rollout of the new tablet services will occur in phases across BOP institutions, each implementation guided by strict security protocols and oversight. The initiative aligns with the Bureau’s broader efforts to expand opportunities, promote accountability, and ensure individuals are better prepared for reintegration upon release.

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